



"FIRED UP" DOUG'S PROGRESS FOR AUGUST

By
Dale Dauten, Syndicated Columnist

When I asked Doug Walker for his update on the switchover to the new HD TV and high-quality internet, he chuckled and said,

"In a nutshell, we fired up the HD!"

THAT MEANS BOTH THE RESORT & SILVERIDGE ARE SWITCHED OVER TO COX HD SERVICE.

(See the full lineup of channels below.)

Park owner Al LaCanne said of the new service,

"This is something we are including for our residents that if you ordered it from Cox, our provider, it would cost about \$125 per month. This is an amazing special. We are one of the only, if not the only RV park, that gives our residents that bonus."

As for making sure everyone has the new service, Doug added, "I've been going around and repairing wiring and switching off Dish or DirectTV. There are cases where someone has one TV that's working great and a second one that isn't. When that happens, I replace the splitters and fittings to the one that isn't working, but then I clean them all up, and put in new splitters and fittings even for the one that was working." Why bother fixing what isn't broken? "I want to make sure everything is ready when we get the internet going."

So how's that next phase, the new internet service, coming along?

"Everything is ready. Cox is just waiting on permits. All they have to do is tie in the fiber optic cable, and that installation is a one-day thing. And I can tell from the HD that the signals coming downstream are very clean and that's a good omen for the internet service."

So what's happening till then?

"I've been certifying that the cable is working for all the lots for the RV and fifth-wheelers. When those folks arrive, we'll know that they have a clean signal waiting for them and they just need to switch over."

Plus, there still remains some infrastructure work for Doug to finish, mostly at The Resort. You might see him out working with a chain digger, creating trenches as he breaks the current system into three smaller ones, or you might see a boring company installing new underground conduit for additional cable.

But here's the upshot:

THE NEW HIGH-QUALITY INTERNET IS ON SCHEDULE,
EXPECTED TO GO LIVE IN SEPTEMBER.

MAKING SURE YOU GET THE NEW SERVICE

While Doug continues to work with year-round residents to make sure their individual units have the new HD TV and are ready for high-end internet, he's also planning how to make the transition for all those residents who'll be returning in the fall.

The folks in the front offices have created a scheduling calendar for your return. As soon as you have a plan for returning, let them know when you're due back and they'll get you on Doug's schedule.

He'll meet with you, test your new service, and get everything working. As he told us last month, his current work with summer residents has led him to this conclusion:

"We get everything cleaned up and... BEAUTIFUL!"

NEW DIGITAL PHONE OPTIONS COMING IN SEPTEMBER

Mike Irwin, our new phone expert, reports that the option of having high-quality digital phone service needs to wait upon completion of the new internet service. So that means sometime in September. Meanwhile, though, Mike asked us to include his email and phone number and to urge residents with questions to contact him:

Mike Irwin
Clear Digital Networks
480.327.6900
mike@cleardigitalnet.com

CHECK OUT THE NEW HD TV LINEUP

Al LaCanne and Doug Walker have negotiated with Cox to bring a full lineup of HD channels to both sister parks, The Resort and Silveridge. (Both parks will have the same channels.)

Lynn Walter, Office Manager at The Resort, volunteered to create a nifty reference guide for the new lineup. Office teams at both parks are getting copies printed on heavier-stock paper and ready to distribute.

That lineup is also available on the next page so you can have it on your computer or print additional copies whenever you need them.

THE RESORT

NEW HIGH DEFINITION CHANNEL LINEUP

23-1 Hallmark Channel	23-2 Fox Sports Network
24-1 CMT	24-2 Game Show Network
25-1 TV Land	25-2 Fox Sports 2 (FS2)
26-1 KTVK 3	26-2 KTVK CBS 5
27-1 C W 6	27-2 AZ TV 7
28-1 AZ PBS 8	28-2 Fox 10
29-1 NBC 12	29-2 ABC 15
30-1 ION	30-2 Nickelodeon Jr.
31-1 Discovery	31-2 Lifetime
32-1 Spike TV 14	32-2 TNT
33-1 FX	33-2 USA
34-1 VH-1	34-2 Fox Sports 1 (FS1)
35-1 ESPN-2	35-2 ESPN
36-1 Fox Sports Network	36-2 Disney
37-1 CNN	37-2 Nickelodeon
38-1 Headline News	38-2 Freeform
39-1 A&E	39-2 Home & Garden
40-1 TLC	40-2 AMC
41-1 Golf Channel	41-2 Tru TV
42-1 Food Network	42-2 Fox News
43-1 Travel Channel	43-2 TBS
44-1 SyFy	44-2 Comedy Channel
45-1 E! Entertainment	45-2 CN Cartoon Network
46-1 WGN	46-2 Weather Channel
47-1 Animal Planet	47-2 HSN
48-1 Bravo	48-2 History
49-1 CNBC	49-2 MSN BC
50-1 FX	50-2 Fox Business News
51-1 NBC Sports Network	51-2 National Geographic
52-1 PAC 12	52-2 Velocity

Subject to Change 7/26/2017

JULY 4th PARTY



